

Terms and Conditions for Good News Naturopathic Clinic

1. Introduction: Welcome to Good News Naturopathic Clinic ("we," "our," "us"). By accessing, using, or engaging with our services, you agree to be bound by the following Terms and Conditions. If you do not agree with any of these terms, you must discontinue the use of our services immediately.

2. Scope of Services Good News Naturopathic Clinic provides naturopathic health consultations, wellness services, supplements, and related resources. Our services are not a substitute for medical diagnosis or treatment licensed healthcare professionals provide.

3. Eligibility By using our services, you represent and warrant that you are at least 18 years old or have obtained parental/guardian consent if under 18. You also agree to provide accurate, current, and complete information as part of your engagement with us.

4. Appointments and Cancellations

- **Booking Appointments:** Appointments may be scheduled through our online booking platform, by phone, or in person.
- **Cancellations and Rescheduling:** You must notify us at least 24 hours in advance to cancel or reschedule an appointment. Failure to do so to avoid a cancellation fee.
- **Late Arrivals:** If you arrive late for your appointment, your session may be shortened to accommodate other scheduled appointments.

5. Payments and Fees

- **Payment Methods:** We accept payments via credit card, debit card, and other payment methods specified at the time of booking.
- **Refund Policy:** Payments for services rendered are non-refundable. However, refunds for products or supplements may be issued in accordance with our Return Policy.
- **Late Payment:** Failure to remit timely payment may result in late fees or suspension of services.

6. Health Information and Privacy

- **Privacy Policy:** We are committed to protecting your privacy. All personal and health-related information is collected, used, and stored in accordance with our Privacy Policy.
- **HIPAA Compliance:** Good News Naturopathic Clinic adheres to the Health Insurance Portability and Accountability Act (HIPAA) regarding the collection, use, and protection of health information.

7. Client Responsibilities

- **Disclosure of Medical History:** You are responsible for providing complete and accurate information about your medical history, allergies, and any medications or supplements you are taking.
- **Compliance with Recommendations:** Following our guidance is at your discretion. We are not responsible for the consequences of failing to follow prescribed naturopathic recommendations.

8. Limitation of Liability

- **No Medical Guarantees:** While our services aim to support wellness, Good News Naturopathic Clinic does not guarantee specific health outcomes.
- **Indemnification:** You agree to indemnify and hold harmless Good News Naturopathic Clinic, its employees, and agents from any claims, liabilities, or expenses arising from your use of our services.

9. Intellectual Property

- **Ownership:** All content, branding, and materials provided by Good News Naturopathic Clinic are protected by intellectual property laws. You may not copy, distribute, or reproduce any content without express written permission.



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10. Communication and Notifications By providing your contact information, you consent to receive emails, SMS, and other notifications related to your appointments, promotional offers, and updates. You may opt-out of marketing communications at any time.

11. Dispute Resolution

- **Governing Law:** These Terms and Conditions are governed by the laws of the state where the clinic is located.
- **Dispute Process:** Any dispute arising from these Terms and Conditions will first be subject to mediation before any formal legal action is taken.

12. Changes to Terms and Conditions Good News Naturopathic Clinic reserves the right to modify these Terms and Conditions at any time. Clients will be notified of significant changes through email or an update on our website.

13. Contact Us For questions, concerns, or more information, please contact us at:

Good News Naturopathic Clinic
83 East Ave, STE 209
Email: TheGoodNewsClinic@gmail.com
Phone: 203-450-6463

By using our services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.